DEFINING THE WARRANTY

Ethan Allen proudly provides you, the original retail purchaser or the gift recipient with the limited warranties on your Ethan Allen product described herein. These warranties apply to products purchased from an authorized Ethan Allen retailer or ethanallen.com, and apply only under conditions of normal, indoor, residential use, unless the item is specifically designated as suitable for outdoor use, subject to certain limitations and exclusions. Our residential products are not designed for commercial settings.

WARRANTY LIMITATIONS AND EXCLUSIONS

Because of the natural variations in wood and the hand-finishing techniques used to create many Ethan Allen products, finish colors may vary from piece to piece. These warranties do not cover such variations or any differences between floor samples, swatches or printed illustrations and your item(s). Ethan Allen is also not responsible for color variations in fabric or leather upholstery due to dye lot variations that may occur with nonconcurrent orders. Ethan Allen warranties do not cover products sold “as is,” purchased from a source other than an authorized Ethan Allen retailer, used in a commercial or nonresidential setting or shipped outside the contiguous U.S. by you or a freight forwarder. Any product modification by retailer or consumer, or use of non-Ethan Allen parts, voids this warranty.

The remedies provided in this brochure are exclusive and, to the extent allowed by applicable law, are in lieu of all other remedies, warranties or representations, express, implied or statutory, including but not limited to any implied warranty of merchantability or fitness for a particular purpose and all other obligations and liabilities, whether in contract or in tort, all of which are expressly disclaimed herein. In no event shall Ethan Allen be liable for special, consequential, incidental or other damages.

This warranty is valid only for products purchased in the contiguous United States after June 2015.

YOUR RIGHTS

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusions and limitations on incidental and consequential damages or the limitations on implied warranties, so the described limitations may not apply to you. However, proper care and use are essential for preserving your rights under this warranty. For complete use and care instructions, please refer to the Ethan Allen Use & Care brochure, available at your local Ethan Allen Design Center and at ethanallen.com.

WARRANTY SERVICE

If you have an issue with your Ethan Allen product that you feel is covered by this warranty, contact the Ethan Allen Design Center where you made your purchase or your nearest authorized Ethan Allen retailer. You will need your dated sales receipt to initiate your warranty claim; it will also be helpful to have your delivery ticket, if applicable, as the warranty period begins at the time you receive the product in your home. If you live outside of our delivery service area, then you may be responsible to pay service fees or you may be required to return the product to the closest Design Center. The sole remedy provided by Ethan Allen under this warranty will be to repair or replace product or any part thereof. Ethan Allen reserves the right to decide the appropriate remedy at its sole discretion. If we decide to replace a product we no longer sell, we will replace it with a comparable product of equal or lesser value which is of like kind, age and quality. Refunds, if any, will be adjusted for the product’s use and age. If your product is repaired or replaced, the limited warranty will not be renewed or extended. Should you have any questions or concerns, please contact your local Ethan Allen Design Center.

OUR PROMISE TO YOU

SINCE 1932, ETHAN ALLEN HAS BEEN DEDICATED TO PROVIDING CUSTOMERS WITH QUALITY PRODUCTS AND EXCEPTIONAL SERVICE. OUR EXCLUSIVE WARRANTY REAFFIRMS THAT COMMITMENT TO OUR VALUED CLIENTS. PLEASE TAKE THE TIME TO READ THIS CAREFULLY BEFORE YOU MAKE YOUR PURCHASE.
GENERAL WARRANTY COVERAGE
Our products are warranted to be free from material defects in workmanship, materials and construction from date of delivery for the number of years noted below when used for normal, residential indoor use. Only Home & Garden items and indoor/Outdoor area rugs are warranted for use outdoors.

EXCLUSIONS: Our products are not warranted against normal wear and tear, commercial use, accidents, abuse or neglect or from damage resulting from improper use, care or storage. Our warranty does not cover products used in commercial, nonresidential settings. Because many of our products are handcrafted and made with natural materials, variations in size, shape and color can be expected. For complete information regarding use and care, please refer to the Ethan Allen Use & Care brochure available at your local Design Center and at ethanallen.com.