

## DEFINING THE WARRANTY

Ethan Allen proudly provides you, the original retail purchaser or the gift recipient, with the limited warranties on your Ethan Allen product described herein. These warranties apply to products purchased from an authorized Ethan Allen retailer or ethanallen.com, and apply only under conditions of normal, indoor, residential use unless the item is specifically designated as suitable for outdoor use subject to certain limitations and exclusions. Our residential products are not designed for commercial settings.

## WARRANTY LIMITATIONS AND EXCLUSIONS

Because of the natural variations in wood and the hand-finishing techniques used to create many Ethan Allen products, finish colors may vary from piece to piece. These warranties do not cover such variations or any differences between floor samples, swatches, or printed illustrations and your item(s). Ethan Allen is also not responsible for color variations in fabric or leather upholstery due to dye lot variations that may occur with nonconcurrent orders. Ethan Allen warranties do not cover products sold "as is," purchased from a source other than an authorized Ethan Allen retailer, used in a commercial or nonresidential setting, or shipped outside the contiguous U.S. by you or a freight forwarder. Any product modification by retailer or consumer, or use of non-Ethan Allen parts, voids this warranty.

**The remedies provided in this brochure are exclusive and, to the extent allowed by applicable law, are in lieu of all other remedies, warranties, or representations; express, implied, or statutory; including but not limited to any implied warranty of merchantability or fitness for a particular purpose and all other obligations and liabilities, whether in contract or in tort, all of which are expressly disclaimed herein. In no event shall Ethan Allen be liable for special, consequential, incidental, or other damages.**

This warranty is valid only for products purchased in the contiguous United States after May 1, 2024.

## YOUR RIGHTS

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusions and limitations on incidental and consequential damages or the limitations on implied warranties, so the described limitations may not apply to you. However, **proper care and use are essential for preserving your rights under this warranty.** For complete use and care instructions, please refer to the Ethan Allen Use & Care brochure, available at your local Ethan Allen Design Center and at ethanallen.com.

## WARRANTY SERVICE

If you have an issue with your Ethan Allen product that you feel is covered by this warranty, contact the Ethan Allen Design Center where you made your purchase or your nearest authorized Ethan Allen retailer. **You will need your dated sales receipt to initiate your warranty claim;** it will also be helpful to have your delivery ticket, if applicable, as the warranty period begins at the time you receive the product in your home. If you live outside of our delivery service area, then you may be responsible for paying service fees or you may be required to return the product to the closest Design Center. The sole remedy provided by Ethan Allen under this warranty will be to repair or replace product or any part thereof. Ethan Allen reserves the right to decide the appropriate remedy at its sole discretion. If we decide to replace a product we no longer sell, we will replace it with a comparable product of equal or lesser value which is of like kind, age, and quality. Refunds, if any, will be adjusted for the product's use and age. If your product is repaired or replaced, the limited warranty will not be renewed or extended. Should you have any questions or concerns, please contact your local Ethan Allen Design Center.

# OUR PROMISE TO YOU

SINCE 1932, ETHAN ALLEN  
HAS BEEN DEDICATED TO PROVIDING  
CUSTOMERS WITH QUALITY PRODUCTS  
AND EXCEPTIONAL SERVICE. OUR  
EXCLUSIVE WARRANTY REAFFIRMS THAT  
COMMITMENT TO OUR VALUED CLIENTS.  
PLEASE TAKE THE TIME TO READ  
THIS CAREFULLY.

## ETHAN ALLEN<sup>®</sup> LIMITED WARRANTY RESIDENTIAL

FURNITURE COLLECTIONS

UPHOLSTERY

ACCENTS

MATTRESSES

OUTDOOR

# ETHAN ALLEN<sup>®</sup>

©2024 ETHAN ALLEN GLOBAL, INC.

98-5643H

## GENERAL WARRANTY COVERAGE

Our products are warranted to be free from material defects in workmanship, materials, and construction from date of delivery for the number of years noted below when used for normal, residential indoor use. Only Outdoor items and indoor/outdoor area rugs are warranted for use outdoors.

EXCLUSIONS: Our products are not warranted against normal wear and tear; commercial use; accidents, abuse, or neglect; or from damage resulting from improper use, care, or storage. Our warranty does not cover products used in commercial, nonresidential settings. **Because many of our products are handcrafted and made with natural materials, variations in size, shape, and color can be expected.** For complete information regarding use and care, please refer to the Ethan Allen Use & Care brochure available at your local Design Center and at ethanallen.com.

## PRODUCT CATEGORY WARRANTY PERIOD (IN YEARS) COVERAGE EXCLUSIONS AND DETAILS

### FURNITURE COLLECTIONS FOR INDOOR USE ONLY

|  |   |   |
|--|---|---|
| WOOD FURNITURE (excluding Outdoor)   | 5 | Warranty does not cover expansion, contraction, or effects of extreme high/low humidity. Wood furniture will have one or more of the following characteristics, which are not considered quality defects: variations in grain and color, knots, mineral streaks, and/or pitch pockets. Warranty does not cover darkening of wood or finish, which occurs naturally over time. |
| METAL FURNITURE  | 3 | Warranty does not cover rust or tarnishing resulting from either scratches or abrasions to finish or changes in patina, as it is a living finish that mellows with age.   |
| MECHANICAL COMPONENTS (drawer and door slides, table slides, lighting components, pocket door hinges, locks) | 5 |   |
| MARBLE/STONE TOPS (excluding Outdoor)  | 5 | Warranty does not cover stains or changes in color/texture. Natural variations in both color and veining are to be expected.  |
| GLASS AND MIRROR COMPONENTS  | 1 | Small air bubbles, surface waviness, and lightly pitted areas may occur naturally as part of the glass manufacturing process and are not considered quality defects. Do not sit on glass tabletops.   |
| RATTAN, BAMBOO, AND HANDWOVEN PRODUCTS (excluding Outdoor)   | 3 |   |

### UPHOLSTERY FOR INDOOR USE ONLY

|   |   |  |
|---|---|--|
| UPHOLSTERY FRAMES, INCLUDING HEADBOARDS AND SPRINGS   | 7 |  |
| UPHOLSTERED BACKS (-1), BACK PILLOWS (-2, -3, AND -6) AND PADDING   | 3 | Warranty does not cover normal compression of filling materials. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.   |
| UPHOLSTERED BACK PILLOWS (-8,-9)  | 3 | Warranty does not cover compression or feather loss. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.   |
| FABRICS   | 1 | Our fabrics are warranted to be free from manufacturing defects, seam slippage, dye transfer to another surface or object, and fraying for one year. Any retailer- or customer-applied stain protection treatment voids this warranty. Warranty does not cover wrinkling, fading, pilling, stains, dye transfer from other fabrics or objects, or damage caused by pets. |
| SLIPSEATS AND HEADBOARD INSERTS   | 1 | Warranty does not cover normal compression of filling materials.   |
| LEATHER   | 1 | Warranty does not cover natural markings or color changes caused by body oils, soil, or damage caused by pets. Our leathers are warranted to be free from manufacturing defects, seam slippage, dye transfer, and splitting for one year. Any retailer- or customer-applied stain protection treatment voids this warranty.  |
| SEAT CUSHIONS (-1,-3,-6)  | 4 | Warranty does not cover loss of resilience, loft, or crown. Cushions may compress up to 1" within the first year. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.  |
| SEAT CUSHIONS (-8, -9)  | 4 | Warranty does not cover compression or feather loss. Warranty covers manufacturing defects. Fluff all semi-attached back pillows and fluff and rotate all loose back pillows.  |
| WICKER, WICKER-LOOK, AND NATURAL MATERIAL FRAMES (excluding Outdoor)  | 3 |  |
| MOTION MECHANISMS (mechanisms for swivel chairs, swivel rockers, desk chairs, incliners, recliners, power recliners, tilt-back chairs, sleep sofas, sectional connectors, and all castered items) | 3 |  |
| WORKMANSHIP: STITCHING, BUTTONS AND ZIPPER CLOSURES   | 3 | Tailoring defects must be reported within 90 days of delivery.   |

### ACCENTS FOR INDOOR USE ONLY UNLESS OTHERWISE SPECIFIED (E.G., PLANTERS, OUTDOOR RUGS)

|  |    |   |
|--|----|---|
| AREA RUGS                                  | 1  | Warranty does not cover sprouting, fading, staining, or damage caused by water/moisture, pets, or vacuum cleaner.   |
| RUG PADS                                   | 10 | Warranty does not cover changes in color or texture or damage caused by water/moisture, pets, or vacuum cleaner.  |
| BROADLOOM                                  | 1  | Warranty does not cover sprouting, fading, staining, or damage caused by water/moisture, pets, or vacuum cleaner. Additional manufacturer's warranty may apply. Ask a designer for details.   |
| LUXURY VINYL FLOORING RESIDENTIAL WARRANTY | 50 | We recommend professional installation for this product. Improper installation will void the warranty. No claims on surface defects will be accepted after installation. Please ensure that your installer follows the instructions in the installation manual. |
| LIGHT COMMERCIAL WARRANTY                  | 15 | See complete product warranty for additional terms and conditions. Ask a designer for details.  |

## PRODUCT CATEGORY WARRANTY PERIOD (IN YEARS) COVERAGE EXCLUSIONS AND DETAILS

|  |   |   |
|--|---|---|
| WINDOW TREATMENT HARDWARE                | 1 | Warranty does not cover mechanical breakage or damage caused by improper installation.  |
| WINDOW TREATMENT FABRICS AND WORKMANSHIP | 1 | Warranty does not cover fading, wrinkling, shrinking, or damage caused by improper installation, improper cleaning, or pets.  |
| BEDCOVERINGS, PILLOWS, AND THROWS        | 1 | Warranty does not cover fading, wrinkling, shrinking, or damage caused by improper cleaning or pets.  |
| LIGHTING                                 | 1 | Warranty does not cover damage caused by failure to follow safety precautions (plugs, coverings), the use of light bulbs with higher than recommended wattage or faulty light bulbs, and/or improper installation. Warranty also does not cover changes in patina, expansion, contraction, or effects of extreme high/low humidity. |
| ARTWORK AND MIRRORS                      | 1 | Warranty does not cover fading, expansion, contraction, effects of extreme high/low humidity, or damage caused by improper installation.  |
| FUNCTIONAL ACCENTS (42/45)               | 1 | Warranty does not cover fading, changes in patina, expansion, contraction, effects of extreme high/low humidity, rust, or tarnishing resulting from damage to the finish or damage caused by improper installation or use other than as intended.   |
| DECORATIVE ACCESSORIES (43)              | 1 | Warranty does not cover fading, changes in patina, expansion, contraction, effects of extreme high/low humidity, rust, or tarnishing resulting from damage to the finish or damage caused by use other than as intended.  |
| FLOWERS, PLANTS, AND TREES               | 1 | Warranty does not cover fading, pet damage, effects of extreme high/low humidity, or shedding of preserved items. Actual blooms, foliage, and placement may vary due to the handcrafted nature of each item.  |
| TABLE PADS                               | 1 | Warranty does not cover fading, damage caused by water/moisture or staining, or warping due to improper care or storage.  |
| WALLCOVERINGS                            | 1 | Warranty does not cover fading, expansion, contraction, wrinkling, staining, or damage caused by water/moisture or improper installation.   |

### MATTRESSES FOR INDOOR USE ONLY

|                            |                |   |
|----------------------------|----------------|---|
| MATTRESSES AND FOUNDATIONS | 10             | Warranty does not cover damage to coils or border wires due to bending, structural damage from misuse, abuse, or using an inappropriate support system and/or mismatched set; damage caused by water/moisture; damage to fabric coverings and handles; sagging; firmness/comfort preference or impressions of less than 1.5" on a mattress in a non-tacked or tufted top surface area; and less than 0.5" on a foundation as measured when no weight is resting on the surface. Bed-in-a-box mattress styles must be opened and set up within 90 days of manufacturing date as labeled on carton. Any blade cuts made to product void warranty. Adjustable motion base excluded; please refer to manufacturer's warranty for coverage. Law tag label must be affixed for warranty. Handles should not be used to lift or move any mattress; they are only to be used for slight repositioning.<br><br>Proper mattress support is defined as traditional flat foundations (standard, low, or ultra-low foundation); adjustable motion base (for motion-compatible mattress styles only); platform bed designs with built-in solid-surface support for innerspring and hybrid mattresses, and no more than 3" spacing between slat for foam mattresses only. Traditional open-slat bed designs require the support of a foundation for all mattress styles. All queen, king, and California king require additional center frame support; slat(s) must have a center leg on one or all and must be rigid. |
| CRIB MATTRESSES            | 20             | Warranty does not cover damage to coils or border wires due to bending the set, damage caused by water/moisture, fabric coverings, sagging, or comfort preference. If the crib mattress is determined to have been used or stored in unsanitary or unsafe conditions, or used for purposes other than intended for infants and toddlers, the crib mattress warranty will be void.   |
| METAL BED FRAMES           | 10             | Warranty does not cover any casters, glides, or other attachments.  |
| SLEEP SOFA MATTRESSES      | INNERSPRING: 2 | Warranty does not cover damage to coils or border wires due to bending the set, structural damage from using an inappropriate bed frame or mismatched set, damage caused by water/moisture, fabric coverings, sagging, comfort preference, or body impressions of less than 1.5".   |
| AIR BLADDER AND VALVE:     | 3              | Warranty does not cover punctures, tears, or rips.  |
| AIR PUMP:                  | 1              | Warranty only covers material or workmanship defects.   |
| SLEEPER MECHANISM:         | 3              | Warranty does not cover damage caused by improper installation, use, or maintenance.  |

### OUTDOOR SUITABLE FOR OUTDOOR USE

|  |   |  |
|--|---|--|
| FABRICS AND CUSHIONS                         | 1 | Covers, frame, cushions, and fabric. Our fabrics are warranted to be free from manufacturing defects, seam slippage, dye transfer to another surface or object, and fraying for one year. Any retailer- or customer-applied stain protection treatment voids this warranty. Warranty does not cover pilling, fading, wrinkling, mildew, stains, or dye transfer from other fabrics or objects, or damage caused by pets or other animals.<br><br>Covers outdoor fabrics (see label; outdoor fabric numbers begin with a P and select COF performance fabrics begin with an E), frames, and cushions. Does not cover indoor fabrics upholstered onto either an outdoor frame or outdoor cushions. |
| UMBRELLAS                                    | 1 | Warranty does not cover fading, stretching, rusting where scratched, or mildew.  |
| GLASS COMPONENTS                             | 1 | Small air bubbles, surface waviness, and lightly pitted areas may occur naturally as part of the glass manufacturing process and are not considered quality defects. Do not sit on glass tabletops.  |
| METAL, TEAK, AND ALL-WEATHER WOVEN FURNITURE | 3 | Warranty does not cover rust or tarnishing resulting from scratches or abrasions to finish; changes in patina, as it is a living finish that mellows with age; damage due to improper storage; or stains caused by natural oil effluence. Also does not cover damage from interactions with chemicals like sunscreen, chlorine, and fertilizer.  |
| PORCELAIN TOPS                               | 2 | Warranty does not cover stains or changes in color/texture. No two pieces of porcelain are exactly the same due to the firing process. Natural variations in color and veining patterns are normal and to be expected.   |
| COVERS                                       | 3 | Warranty does not include normal wear and tear.  |
| FIRE TABLES                                  | 5 | This warranty does not apply to, and the manufacturer assumes no responsibility for, damage or defect due to any one of the following: improper handling, maintenance, or install of product; modification or alteration to the product in any manner which increases its susceptibility to damage; any case where the product has been misused, intentionally damaged, or damaged as a result of negligence.  |
| STAINLESS STEEL COMPONENTS: CONCRETE SHELL:  | 1 |  |
| FIRE PITS                                    | 5 |  |