



Lucy
by ETHAN ALLEN™

limited warranty
RESIDENTIAL

GENERAL WARRANTY COVERAGE

Our products are warranted to be free from material defects in workmanship, materials, and construction from date of delivery for the number of years noted below when used for normal, residential indoor use.

EXCLUSIONS: Our products are not warranted against normal wear and tear; commercial use; accidents, abuse, or neglect; or from damage resulting from improper use, care, or storage. Our warranty does not cover products used in commercial, nonresidential settings. **Because many of our products are handcrafted and made with natural materials, variations in size, shape, and color can be expected.** For complete information regarding use and care, please refer to the Lucy by Ethan Allen™ Use & Care brochure available at your local Design Center and at ethanallen.com.

PRODUCT CATEGORY	WARRANTY PERIOD (IN YEARS)	COVERAGE EXCLUSIONS AND DETAILS
UPHOLSTERY FOR INDOOR USE ONLY		
UPHOLSTERY FRAMES, SPRINGS, AND LEGS	7	
SEAT CUSHIONS (-1, -2)	4	Warranty does not cover normal compression of filling materials, loss of resilience, loft, or crown. Cushions may compress up to 1" within the first year.
BACK CUSHIONS (-2)	3	Warranty does not cover normal compression of filling materials, loss of resilience, loft, or crown. Fluff and rotate all loose back pillows.
FABRICS	1	Warranty does not cover wrinkling, fading, pilling, stains, or damage caused by pets. Any retailer- or customer-applied stain protection treatment voids this warranty. Our fabrics are warranted to be free from manufacturing defects, seam slippage, dye transfer, and fraying for one year.
WORKMANSHIP: STITCHING, BUTTONS, AND ZIPPER CLOSURES	3	Tailoring defects must be reported within 90 days of delivery.
ARM PILLOWS	1	Warranty does not cover fading, wrinkling, shrinking, or damage caused by improper cleaning or by pets. Warranty also does not cover compression or feather loss. Fluff, turn, and rotate pillows weekly.

DEFINING THE WARRANTY

Ethan Allen proudly provides you, the original retail purchaser or the gift recipient, with the limited warranties on your Lucy by Ethan Allen™ product described herein. These warranties apply to products purchased from an authorized Ethan Allen retailer or ethanallen.com, and apply only under conditions of normal, indoor, residential use unless the item is specifically designated as suitable for outdoor use subject to certain limitations and exclusions. Our residential products are not designed for commercial settings.

WARRANTY LIMITATIONS AND EXCLUSIONS

Because of the natural variations in wood and the hand-finishing techniques used to create many Lucy by Ethan Allen™ products, finish colors may vary from piece to piece. These warranties do not cover such variations or any differences between floor samples, swatches, or printed illustrations and your item(s). Ethan Allen is also not responsible for color variations in fabric or leather upholstery due to dye lot variations that may occur with nonconcurrent orders. Ethan Allen warranties do not cover products sold "as is," purchased from a source other than an authorized Ethan Allen retailer, used in a commercial or nonresidential setting, or shipped outside the contiguous U.S. by you or a freight forwarder. Any product modification by retailer or consumer, or use of non-Ethan Allen parts, voids this warranty.

The remedies provided in this brochure are exclusive and, to the extent allowed by applicable law, are in lieu of all other remedies, warranties, or representations; express, implied, or statutory; including but not limited to any implied warranty of merchantability or fitness for a particular purpose and all other obligations and liabilities, whether in contract or in tort, all of which are expressly disclaimed herein. In no event shall Ethan Allen be liable for special, consequential, incidental, or other damages.

This warranty is valid only for products purchased in the contiguous United States after February 2020.

YOUR RIGHTS

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusions and limitations on incidental and consequential damages or the limitations on implied warranties, so the described limitations may not apply to you. However, **proper care and use are essential for preserving your rights under this warranty.** For complete use and care instructions, please refer to the Lucy by Ethan Allen™ Use & Care brochure, available at your local Ethan Allen Design Center and at ethanallen.com.

WARRANTY SERVICE

If you have an issue with your Lucy by Ethan Allen™ product that you feel is covered by this warranty, contact the Ethan Allen Design Center where you made your purchase or your nearest authorized Ethan Allen retailer. **You will need your dated sales receipt to initiate your warranty claim;** it will also be helpful to have your delivery ticket, if applicable, as the warranty period begins at the time you receive the product in your home. If you live outside of our delivery service area, then you may be responsible for paying service fees, or you may be required to return the product to the closest Design Center. The sole remedy provided by Ethan Allen under this warranty will be to repair or replace product or any part thereof. Ethan Allen reserves the right to decide the appropriate remedy at its sole discretion. If we decide to replace a product we no longer sell, we will replace it with a comparable product of equal or lesser value which is of like kind, age, and quality. Refunds, if any, will be adjusted for the product's use and age. If your product is repaired or replaced, the limited warranty will not be renewed or extended. Should you have any questions or concerns, please contact your local Ethan Allen Design Center.